

POLICY FOR TREATMENT OF INACTIVE ACCOUNTS

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POLICY ON INACTIVE TRADING ACCOUNTS

This document outlines the policy & minimum procedures for classification and re-activation of inactive accounts for non-institutional clients. This does not apply for institutional clients.

Identification of inactive Accounts

If a client does not trade at least once in any one of the segments the client has signed up for during a period of 1 year, such client accounts shall be categorized as inactive accounts. Such accounts will be temporarily suspended from our Trading System and the Default Limits, if any w.r.t. collateral available in that particular account shall also be reset to zero.

Once the account is suspended, the customer will not be able to place any orders in any trade segments.

Client can get his account reactivated by following any of the below process after due authentication:-

- a. Write an email from registered email id
- b. Submit physical letter of request for reactivation along with the relevant documents as per SEBI/Exchange guidelines for reactivation of the Account.

Reactivation of such account would be subject to necessary due diligences, confirmations and documentary requirements as may deem fit, as per SEBI/Exchange guidelines

Closure of Dormant accounts:

Account Closure may be initiated when the Company receives a specific request from the client to close his trading account and undertakes to clear all outstanding dues. Alternatively, the company may initiate involuntary closure by giving a notice of 30 days to the client and proceed to recover outstanding dues, if any from the client towards settlement of any outstanding obligations.